

CURRICULUM VITAE

STEVEN RONNEX KALINDA BANDA

Ministry of Health, P.O. Box 30377, Lilongwe 3

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Profile

A passionate and results-driven Business Information Technology graduate with practical experience across software development, IT support, infrastructure management, and project management. I possess a strong foundation in programming, systems analysis, and business process optimization. Adaptable, highly motivated, and an effective communicator with a commitment to delivering technology-driven solutions that enhance operational efficiency. I am eager to apply my skills and experience to drive innovation and excellence in the financial services sector.

Professional Experience

ICT Officer

Ministry of Health — May 2024 – Present

- Develop, maintain, and enhance software solutions supporting health programs and services.
- Provide comprehensive IT support and troubleshooting for hardware, software, and network systems across departments and health facilities.
- Manage procurement, evaluation, and deployment of IT equipment and resources.
- Lead system security efforts through vulnerability assessments and cybersecurity best practices.
- Contribute to IT policy development and disaster recovery planning to ensure system resilience.

Tech Support Officer

MHub Malawi — January 2024 – April 2024

- Deliver frontline IT support services, resolving technical issues for end-users.
- Manage IT infrastructure, including maintenance of hardware and network devices.
- Support procurement and installation of IT equipment and software systems.
- Conduct user training sessions on basic IT tools and system usage.

Senior Software Developer

EasyBooks Solutions — June 2023 – December 2023

- Analyze and document software requirements to guide system development projects.
 - Lead software development initiatives, from coding and database design to deployment.
 - Execute unit testing to ensure quality assurance and system reliability.
 - Participate in code reviews, bug fixing, and continuous software enhancement processes.
 - Collaborate with cross-functional teams to manage and deliver IT projects on time and within budget.
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Skills

- IT Support & Troubleshooting
 - Software Development (Python, PHP, JavaScript, Dart, C#)
 - Database Management (MySQL, PostgreSQL, SQLite, Microsoft SQL Server)
 - Web Development (Laravel, React, Node.js, HTML, CSS)
 - IT Asset Procurement & Management
 - IT System Provision and Maintenance
 - IT equipment Evaluation
 - Disaster Recovery Planning
 - Project Management Support
 - Cybersecurity Fundamentals
 - Strong Analytical and Problem-Solving Skills
 - Excellent Communication and Team Collaboration
 - User Acceptance Testing (UAT) Coordination
 - Policy Development and Documentation
 - Business Process Optimization
 - Strategic Thinking and IT Alignment with Business Goals
 - Risk and Compliance Awareness in IT Systems
 - Leadership and Supervision of Technical Teams
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Education

2024

Bachelor of Science in Business Information Technology

Malawi University of Science and Technology

2018

Malawi School Certificate of Education

Dowa Secondary School

Hobbies and Interests

- Computer Programming
 - Entrepreneurship
 - Traveling
 - Internet Research and Innovation
 - Music and Movies
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Referees

Mr. Sydney Shumba

Chief ICT Officer

Ministry of Health

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